

Exhibit A
Sun Xtender Limited Warranty Claim Form

This Limited Warranty Claim Form applies only to Sun Xtender Series batteries manufactured by and sold by Concorde Battery Corporation. The complete terms and conditions of the Sun Xtender Limited Warranty for Sun Xtender batteries are published at www.sunxtender.com

This form is for Warranty Claim purposes only and is not intended to be used to register your battery. Battery registration is NOT required.

Batteries may be requested back for evaluation at the Concorde factory prior to warranty consideration. Please do not dispose of the battery until your claim has been closed and a credit determination has been made.

Warranty claims for credit or replacement should be made through your Sun Xtender Distributor. The information detailed below must be included with your claim request:

Claimant / Distributor Information

Customer Name:		End User Name: (If different than Cust.)	
Customer Email Address:		End User Email Address:	
Customer Phone Number:		End User Phone Number:	
Distributor Name:		Distributor Email Address:	
Distributor Contact Name:		Distributor Phone Number:	

System Information

Battery Part Number:			
Serial Number(s):			
Description of Failure:			
Application Type:	Off-Grid	Grid-tied	Back-up Other:
Date of Installation:		Date of Removal:	
System Voltage (DC):		No. of batteries in string(s):	
No. of strings:		No. of batteries in series/parallel:	(e.g. 4S/3P)
Average Discharge (Amps):		Average Depth of Discharge (DOD):	
Maximum DOD:		Low Voltage Disconnect Setting (VDC):	
System location: (City/State/Country)		Ambient Conditions (Outdoors/Indoors/W/HVAC, etc.)	
Is battery/are batteries original equipment?			
If not, how many times has the system been replaced since new?			
Time in service of each prior battery (months)?			

Charger Setting Information

Charger Make & Model:		Output Current (Amps):	
Absorb Voltage Setting:		Float Voltage Setting:	
Conditioning (Equalize) Voltage:		Temperature Compensation Factor:	(mV/cell/°C)

Test Information (Leave blank if load testing was not performed)

Battery Load Test results:	(1st date)	(2nd date)	(3rd date)
	(Capacity %)	(Capacity %)	(Capacity %)
Was conditioning (equalize) charge performed after last load test or in between tests?			

If an RMA has not been issued by Concorde Battery, please affix the serial number sticker(s) below. Do NOT remove stickers if battery(ies) will be returned.

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Please email orderentry@concordebattery.com if you have questions regarding this form or call the number below.

Internal Use Only

Original Ship Date:		RMA No. (if issued)	
Original Purchaser:		Other:	